



**The Parent Center Network
Empowering Families & Youth!**

Panelists

Parent TA Centers

- Carolyn Hayer, Center for Parent Information & Resources (CPIR)
- Diana Autin, NE-PACT Region A Parent TA Center (RPTAC)
- Michele Tyler, CPIR & NE-PACT RPTAC

Parent Centers

- Debi Tucker, CPIR; Region B PTAC; & Parent to Parent of Georgia Parent Training & Information Center
- Marely Gomez, Fiesta Educativa Community Parent Resource Center

Parent Center Network



National PTAC (NPTAC)
– Center for Parent
Information &
Resources (CPIR) - 1

Regional Parent
Technical Assistance
Centers (RPTACS) - 4

Parent Training &
Information Centers
(PTIs) - 67

Community Parent
Resource Centers
(CPRCs) - 26

Parent Center Network



- CPIR focuses on universal TA
- RPTACs focus on targeted and intensive TA to assist PTIs and CPRCs to enhance their capacity to serve parents, youth/young adults, and professionals effectively
- Parent Centers (PTIs and CPRCs) focus on supporting families, youth/young adults, and professionals

Center for Parent Information & Resources (CPIR)

OSEP's priority: "The CPIR, must, at a minimum:

- address parent centers' needs for universal TA on the following evidence-based education practices that improve [OSEP's 17 Priority Topics]; and,
- increase the coordination of parent training efforts".

In addition, CPIR:

- provides PTIs and CPRCs with **products and materials** to support their work with families
- Increases Parent Centers' **knowledge and capacity** in specific domains
- Increases the **coordination of parent training efforts** throughout the network

<https://www.parentcenterhub.org/>



What You'll Find at parentcenterhub.org

Resources Galore: Over 1100 materials: fact sheets, IDEA training materials, parent guides, glossaries, and more

Buzz from the Hub: Twice a month: new resources, events, materials for families, spotlight on key topics

Materials from Other Parent Centers: Resources from Parent Centers that other Parent Centers can use

Webinars & Webpages on Priority Topics: Check the archives for webinars on priority topics from OSEP

Recursos en Español: An Index to Resources in Spanish helps non-Spanish speakers find and share information

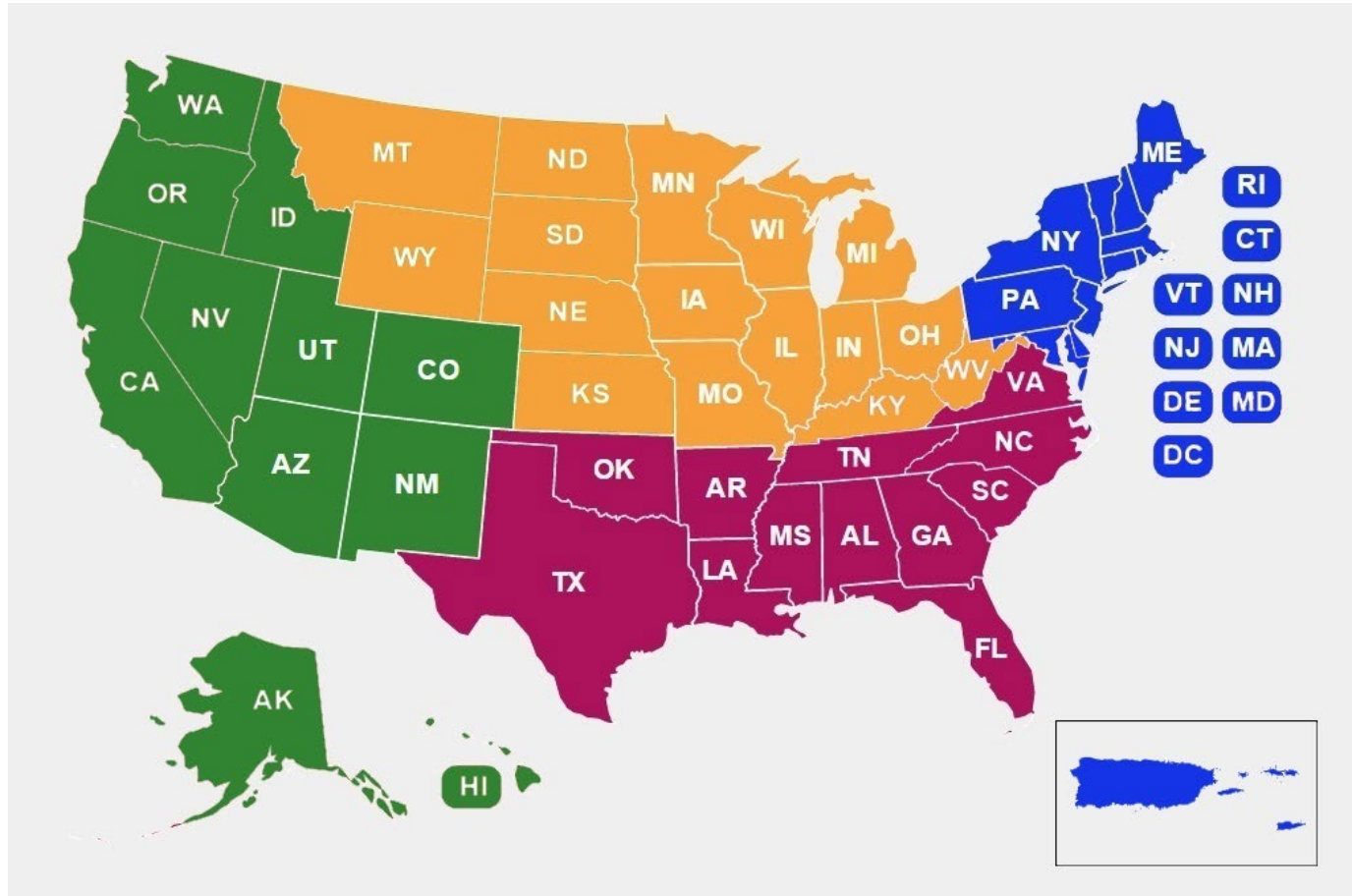
Event Calendar: A listing of events of high interest to Parent Centers and families

Social Media Links: Follow us on Facebook, Twitter, and YouTube

Private Platforms for Parent Center Staff: CentersConnect, eLearning Hub, Who Knows What



Regional Parent Technical Assistance Centers (RPTACs)





Regional Parent Technical Assistance Centers (RPTACs)

Region A CT, DC, DE, MD, ME, MA, NH, NJ, NY, PA, Puerto Rico, RI, VT, and US Virgin Islands: housed at the SPAN Parent Advocacy Network (NJ)

Region B AL, AR, FL, GA, LA, MS, NC, OK, SC, TN, TX, VA: housed at Parent to Parent of Georgia in collaboration with the Exceptional Children's Assistance Center of North Carolina

Region C IL, IN, IA, KS, KY, MI, MN, MO, MT, NE, ND, OH, SD, WI, WV, WY: housed at Wisconsin FACETS

Region D AK, AZ, CA, CO, HI, ID, NM, NV, OR, UT, WA, the outlying areas of the Pacific Basin, and the Freely Associated States: housed at PEAK Parent Center (Colorado)



Regional Parent TA Centers

OSEP's Priority:

- Meet the unique needs of Parent Centers in their Region to help them:
 - Train and inform parents about EI and educational evidence-based practices; their rights and responsibilities under federal, state and local laws; and the range of available educational options
 - Reach and effectively provide services to help more parents improve outcomes for their children, and youth to build their self-advocacy skills, including especially underserved families (LEP, low literacy, parents with disabilities, parents of youth in the juvenile justice or foster care system, military-connected families, and Native American families)
 - Effectively manage their projects and provide high-quality training to staff to reach and serve all parents and youth in their catchment area



Technical Assistance “Buckets”

- Increase the capacity of Parent Centers to efficiently manage their work and maintain a stable, effective organization, capable of carrying out the requirements of a Federal grant
- Increase the capacity of Parent Centers to train staff, including multilingual staff, to provide effective outreach and services to underserved families of children with disabilities and youth with disabilities
- Increase Parent Center capacity to effectively reach and serve the families (parents and youth) in their catchment or target population



Regional Targeted & Intensive TA

Topics

- Human Resources (hiring, performance reviews, staff development, personnel policies, compliance, succession planning)
- Fiscal (Uniform Guidance, fiscal policies, audit, draw-downs)
- Outreach
- Strategic planning
- Needs assessment & planning
- Language access & equity
- Effective training strategies
- Effective individual assistance
- Parent leadership development
- Technology to enhance services



Regional Targeted & Intensive TA

Strategies

- One-on-one consultations with Executive/Project Directors
- Training for Staff and Boards (virtual or in-person)
- Peer-to-peer mentoring
- Newsletters
- Site visits
- Periodic regional calls
- Regional meetings & conferences



Parent Training & Information Centers (PTIs) and Community Parent Resource Centers (CPRCs)





Parent Training & Information Centers (PTIs) and Community Parent Resource Centers (CPRCs)

- 67 PTIs
- Each state has at least 1 (CA, FL, TX, IL, NY have more than one based on population); 1 in PR, US VI, and the Pacific territories
- Competed in 2020
- Will re-compete in 2025

- 26 CPRCs
- Serve targeted, underserved communities (geographic and/or language/ ethnicity-based)
- Competed in 2021
- Will re-compete in 2026



Required Activities of PTIs and CPRCs

- Provide training and information to parents in how to help their children meet developmental and educational goals and lead productive lives
- Serve all disabilities, birth to 26, and children at risk of inappropriate identification
- Serve underserved parents
- Help parents
 - Understand their children's needs
 - Communicate and collaborate with schools and providers
 - Participate in decision-making
 - Get information about resources
 - Understand IDEA and other relevant federal and state laws
 - Participate in school activities
 - Participate in school reform



Required Activities of PTIs and CPRCs

- Help parents to resolve disputes
- Help parents and students understand their rights
- Help parents understand and use dispute resolution options
- Contract with State, at State option, to provide staff to explain mediation to parents
- Establish cooperative relationships with CPRCs/PTIs
- Network with appropriate partners



Parent Centers in Action!

- Debi Tucker, Parent to Parent of Georgia Parent Training & Information Center



- Marelly Gomez, [Fiesta Educativa](#) Community Parent Resource Center





Parent to Parent of Georgia PTI since 2007

Annual data averages:

- 8,000+ families
- 200,000+ website page views
- 800,000+ social media reach
- 20,000 searches of Special Needs Database

Service Highlights:

- Support groups for under/unserved families
- Special Needs Database, Virtual Library
- Roadmap to Success
- Navigator Project

Key State Contracts:

Department of Public Health:

- Part C Central Directory
- Special Needs Database
- Supporting Parents

Department of Education:

- Training new SPED Directors
- Public Forums
- Product development
- MTSS & Literacy (SPDG)

Department of Behavioral Health & Developmental Disabilities:

- Training, Virtual support groups
- Intensive assistance to families
- IEP clinics



Fiesta Educativa (CPRC)

Fiesta Educativa, Inc. (FE) is a Community Parent Resource Center in CA that empowers Latinx/Hispanic families of children and adults with disabilities (different abilities) to reach their maximum potential by providing them with training, support, information, and resources.

Resourceful programs FE provides to families:

- CPRC, Reaching Chinese and Latinx Families (RCLF)
- Fiestas Familiares
- Statewide Annual Conference
- Consultations



Find Your Parent Center

Alabama	Alaska	Arizona	Arkansas
California	Colorado	Connecticut	Delaware
District of Columbia	Florida		

ALABAMA PARENT EDUCATION CENTER (APEC) - PTI

Contact
10520 US Highway 231
Wetumpka, AL 36092

Kansas	Kentucky	Louisiana
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LOUISIANA PARENT TRAINING AND INFORMATION CENTER

Contact
201 Evans Road, Building 1, Suite 100
Harahan, LA 70123
Toll-Free: (800) 766-7736
Phone: (504) 888-9111
E-mail: info@fhjjefferson.org
Website: <http://fhjjefferson.org/laptic>

Categories: Louisiana

PYRAMID COMMUNITY PARENT RESOURCE - CPRC

Contact
3132 Napoleon Avenue
New Orleans, LA 70125
Phone: (504) 218-8922
E-mail: info@pyramidparentcenter.org
Website: <http://www.pyramidparentcenter.org>

Categories: Louisiana

FAMILY MATTERS - PTI

Contact
Serving 94 counties in IL, except the counties of Cook, DuPage, Grundy, Kane, Kendall, Lake, McHenry, and Will
1901 S. 4th Street, Suite 209
Effingham, IL 62401
Toll-Free: (866) 436-7842
Phone: (217) 717-8016
E-mail: info@fmptc.org
Website: <http://www.fmptc.org>

Categories: Illinois

FAMILY RESOURCE CENTER ON DISABILITIES - PTI

Contact
Serving Chicago Area 1
20 E. Jackson Boulevard, Room 300
Chicago, IL 60604
Toll-Free: (800) 952-4199 (in IL)
Phone: (312) 939-3513
E-mail: info@frcd.org
Website: <http://www.frcd.org>

Categories: Illinois

Find Your Parent Center:

<https://www.parentcenterhub.org/find-your-center/>



How these levels all work together

- CPIR provides resources to RPTACs, PTIs and CPRCs, and the public
- CPIR facilitates regular ongoing opportunities for Centers to connect across regions for information, expertise, and problem solving
- CPIR and RPTACs highlight PTI and CPRC innovations, promising practices, and emerging trends
- RPTACs regularly gather PTI and CPRC feedback that guide CPIR services



How these levels all work together

- RPTACs work with the CPIR to direct the development of new products
- PTIs and CPRCs develop and/or review CPIR products before they move into production
- PTIs and CPRCs are pivotal in providing the peer-to-peer mentoring offered by the RPTACs
- CPIR and RPTACs serve as content experts and trainers at local, state, regional and national events



How do you work with us?

- You can develop or share a product for Parent Centers for the parentcenterhub.org
- You can offer training through the CPIR or RPTACs to reach Parent Centers (virtually or face-to-face)
- You can involve us in your activities (new tools, resources, advisory boards, reviewers, etc.)
- You can invite us to your events (conferences, trainings, etc.) even if we are not your target audience



How do you work with us?

- You can keep us posted and informed on your activities
- State systems can contract with their PTIs and CPRCs; we can easily help you reach families
- Include Parent Centers in your Parents Rights guide, and refer families to the Parent Center
- TA&D Centers can contract with the CPIR and/or the RPTACs to enhance your family engagement efforts (even if it's not your target audience)



Questions

